

J. JAY RUDOLPH
RUDOLPH MEDIATION & ARBITRATION SERVICES INC.

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Jay Rudolph is a deeply respected leader in the field of Alternative Dispute Resolution (ADR), whose distinguished career spans over four decades and is marked by exceptional contributions to the advancement of mediation and arbitration in Ontario and beyond. He displays unwavering dedication to the profession, commitment to excellence, and tireless efforts in the resolution of disputes.

Jay was called to the Bar in 1984 and spent twelve years practicing law as an associate and then partner at a mid-sized Toronto law firm. His legal practice focused on civil litigation, where he developed deep expertise in insurance, commercial, and employment law. Representing both plaintiffs and defendants, Jay consistently achieved favorable outcomes in complex matters by leveraging sharp litigation strategy, negotiation skills, and trial advocacy.

Jay began his transition to full-time ADR practice over 30 years ago and has since mediated thousands of cases. He holds the Chartered Mediator (C.Med) and Chartered Arbitrator (C.Arb) designations from the ADR Institute of Canada. His ADR work includes mediating personal injury, insurance, medical malpractice, employment, estates, and commercial disputes. His arbitration work includes loss transfer and priority disputes under the *Insurance Act*, commercial disputes as well as an appointment by Superior Courts in Ontario and British Columbia as an Independent Arbitrator in class action matters.

Jay's approach is rooted in empathy, keen insight, and a deep understanding of the human dynamics of conflict. He supports and respects diversity. His ability to connect with parties of multi-faceted backgrounds, encourage meaningful dialogue, and focus on interests over positions has led to consistently efficient, practical, fair, and reasonable resolutions. His professionalism and integrity have made him a trusted neutral in high-stakes, emotionally charged disputes.

A Distinguished Fellow of the International Academy of Mediators (IAM) since 1998 Jay has played a significant role in advancing the ADR profession through education and leadership. He has served on the IAM's Board of Governors for a two year term in 1999 and for a three year term since 2022 and has chaired and organized prestigious mediation conferences for the IAM and in collaboration with the IAM, the Winkler Institute for Dispute Resolution, and Osgoode Professional Development. These initiatives have enriched the ADR community and fostered ongoing professional development throughout North America and in countries around the world.

Most recently and demonstrating Jay's current and continued commitment to advancing excellence in ADR, in 2024, Jay was named a *Global Elite Thought Leader* in Commercial Mediation by Who's Who Legal (WWL)—a recognition bestowed on fewer than 5% of WWL's listed professionals worldwide, with only four Canadians receiving this distinction. Jay was also listed as a top Canadian mediator in WWL's Canada National Report. In 2025, Jay was appointed to the Sport Dispute Resolution Centre of Canada's mediator roster, reflecting his continued leadership and expanding impact in the ADR field.

Jay's contributions have had a lasting and transformative effect on ADR practice in Ontario and in many countries around the world. Through mentorship, service, and professional excellence, he has elevated the standard for dispute resolution in Canada and continues to inspire both colleagues and clients alike. His career exemplifies exceptional skill, leadership, integrity, and commitment to advancing ADR in Ontario.

Jay has participated in a variety of sports at the recreational level including hockey, basketball, softball and tennis. He also coached his daughter's house league basketball team for a number of years.